

## Communication management of a pilotage operation

Communication is key - speak up and question decisions

As a Club we have been made aware of a number of recent FFO and collision incidents that have occurred whilst under pilotage. On investigation it is apparent that the primary cause, in most cases, can be attributable to a breakdown of communication.

This poster has been developed to highlight the demands placed on the key groups involved with a berthing pilotage and underlines the communication channels that should be in place to ensure an efficient and safe operation.

Please click on the image below to view or download the poster *communication management of a pilotage operation management*.

